

COMBINATION OF THE PROFILE MATCHING AND TOPSIS METHOD IN DECISION SUPPORT SYSTEM OF LECTURER PERFORMANCE ASSESSMENT

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Abstrak

Untuk menghasilkan dosen yang berkompeten serta profesional tentunya memerlukan berbagai upaya agar tujuan tersebut tercapai, salah satu upaya yang dapat dilakukan yaitu melalui penilaian kinerja dosen. Di Universitas Tabanan penilaian kinerja dosen dilaksanakan setiap akhir semester, namun dalam penyelenggaranya ditemui kendala, yaitu: hasil penilaian yang masih belum sesuai karena hanya melakukan penilaian terhadap kriteria pendidikan dan pembelajaran saja dan tidak mencakup kriteria penentu lainnya, selain itu di Universitas Tabanan belum memiliki tolak ukur penentuan kinerja dosen. Hal ini memiliki dampak pada proses pengambilan keputusan dalam mengevaluasi dan merangking kinerja dosen. Maka dari itu, untuk mengatasi kendala tersebut diperlukanlah suatu sistem pendukung keputusan (SPK). SPK yang dibangun menggunakan gabungan antara metode Profile Matching dan TOPSIS. Metode Profile Matching digunakan pada proses pembobotan dan perhitungan tingkat kecocokan dari masing-masing alternatif sedangkan metode TOPSIS untuk perhitungan perangkingan. Sistem pendukung keputusan yang dibangun menggunakan empat kriteria yang diambil dari sasaran kinerja pegawai (SKP). Kriteria tersebut yaitu : Pendidikan dan Pengajaran, Penelitian, Pengabdian Kepada Masyarakat dan Prilaku Kerja.

Kata kunci: Penilaian Kinerja, Profile Matching, TOPSIS, Sistem Pendukung Keputusan

Abstract

To generate competent and professional lecturers, it absolutely requires various efforts to achieve the goal. an effort that can be conducted is through lecturer performance assessments. At Tabanan University, lecturer performance assessments are conducted at the end of each semester. However, in the implementation there are obstacles, as follow: the results of the assessment are still not appropriate because they only make an assessment of the education and learning criteria and they do not include other determining criteria. Besides, at Tabanan University, there is no rejection measure the determination of lecturer performance. This has an impact on the decision-making process in evaluating and ranking lecturers' performance. Therefore, to overcome these obstacles, a decision support system (DSS) is needed. The DSS was built using a combination of Profile Matching and TOPSIS methods. The Profile Matching method was used in the process of weighting and calculating the suitability of each alternative, while the TOPSIS method was used for ranking calculations. The decision support system that was built used four criteria taken from the employee performance targets (SKP). The criteria were: Education and Teaching, Research, Community Service and Work Behavior.

Keywords: Performance assessment, Profile Matching, TOPSIS, Decision Support System

INTRODUCTION

Lecturers are scientists and professional educators who play highly important roles, have responsibilities and tasks in realizing the goals of national education, namely educating the nation's life and improving the quality of Indonesian human resources (Latief, 2018). To produce professional and competent lecturers, it absolutely requires a

measurable and continuous effort. An effort that can be conducted is through performance appraisal. Assessment of lecturer performance in higher education is an activity to evaluate and assess the performance of each existing lecturer. This assessment is highly important in improving the internal quality of higher education in a sustainable manner.

Tabanan University or well-known as UNTAB conducts performance assessments of lecturers at the end of each semester (odd/even). The assessment is carried out by distributing questionnaires to students while carrying out the final semester exams. Furthermore, The results of the questionnaire assessment are collected for the purposes of Study Programs and Faculties during the Accreditation process (Agustini, 2017). In the implementation, it found obstacles such as the results of the lecturer's performance assessment being incomplete because it only assessed the education and learning criteria and did not include other determining criteria. Besides, UNTAB has not had a benchmark in assessing the performance of lecturers. This has an impact on the performance evaluation process (Kusumastuti et al., 2019). Therefore, to assist the process of evaluating the performance of lecturers, a method/system is needed to be able to support decision making with predetermined criteria and it is able to rank the performance of each lecturer.

In this research, there were two methods used; Profile Matching and Technique for Order by Similarity to Ideal Solution (TOPSIS). Profile Matching method is a method in decision making that can compare the actual data value of a profile to be assessed with the expected profile value. (Sary Fatimah, Afriyudi, 2015). The Profile Matching method was chosen because it is suitable for use in supporting decision making related to organizational activities and human resource management (Purwanto, 2017).

The Technique for Order by Similarity to Ideal Solution (TOPSIS) method is a decision support method that has an easy to understand and simple concept (Prayetno et al., 2018), it is efficient computing, and able to measure the relative performance of alternative decisions in a simple mathematical form (Ifo Wahyu Pratama, 2018). The TOPSIS method was chosen because this method is able to help the optimal decision-making process to solve problems practically (Effendy & Irawan, 2015). In addition, TOPSIS method can be integrated with other methods to deal with various specific problems (Primasari et al., 2018).

There are several previous researches that discuss the Profile Matching and TOPSIS methods including: selection of lecturer assistants using a combination of Profile Matching and TOPSIS methods. The Profile Matching method is used to calculate the parameters for the number of experiences and the number of courses registered and the TOPSIS method is used for ranking calculations. The results of the research concluded that the combination of methods used can be used

to assist the lecturer coordinator of the courses in the selection process for teaching assistants (Somya & Wardoyo, 2019). Then, research on the selection of goat species based on environmental and financial criteria in which the Profile Matching method is used to evaluate environmental suitability and TOPSIS for the decision-making process. The results of the research conclude that the methods used can be integrated and produce valid results and successfully represent the goat expert's considerations (Primasari et al., 2018).

Therefore, this research was conducted with the aim of implementing a combination of methods between Profile Matching and TOPSIS into a decision support system for assessing lecturer performance. The Profile Matching method is used to compare the competencies possessed by each individual with standard competencies (Eva Yulianti, 2017). In this case, it is about ideal performance profile of lecturers so that differences in competence can be known (also called gaps), the smaller the resulting gap, the greater the weight of the value (Setiyowati et al., 2019). The results of the calculation of the Profile Matching method are then processed by the TOPSIS method for ranking calculations which in this case will display the ranking of lecturers who have the best to the lowest performance.

RESEARCH METHOD

Method of Data Collection

The data collection method used in this research was divided into 2 mentioned below:

1. Conducting interviews, observations and questionnaires to obtain primary data.
2. Using information obtained from the databases of Higher Education and Central, as well as related archives/documents that support this research to obtain secondary data.

Determination of Criteria and Sub-criteria

The criteria and sub-criteria were taken from the Lecturer Performance Target (SKP), in which there were 4 criteria and 14 sub-criteria used, as follow:

1. Education and Teaching Criteria with sub-criteria: conducting lectures, guiding KKN/PKN/PKL (internship), guiding students in producing final study reports.
2. Research Criteria with sub-criteria: producing scientific papers, disseminated research results, publication of research results, role in publications.
3. Community Service with sub-criteria: development of educational and research results

that can be utilized by the community, training / counseling / assistance to the community.

4. Work behavior with sub criteria: service orientation, integrity, commitment, discipline, cooperation.

Calculation Stages of Combined Profile Matching And TOPSIS Method

The following are the stages of the research carried out:

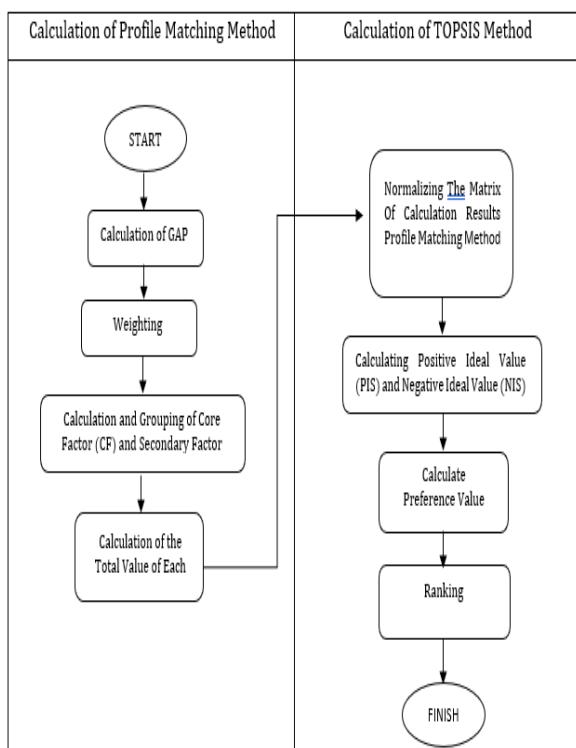


Figure 1. Stages of Calculation Method

1. Calculating Of GAP

The first step, it was staerted from the calculation of the GAP value in the Profile Matching method. Gap value can be formulated as follows: $\text{Gap} = \text{Employee Profile Value} - \text{Position Profile Value}$ (Ari Suhartanto, Kusrini, 2016). In this research, the gap was the difference between the lecturer profile - performance profile, thus, the equation could be changed to $\text{Gap} = \text{Lecturer Profile Value} - \text{Performance Profile Value}$

2. Weighting

After obtaining the GAP from each profile, it was given a weighted value with the benchmark of the GAP value weight table (Setiawan et al., 2017) as shown in Table 1.

Table 1. GAP Weight Value

GAP	Weight	Information
0	5	No GAP (competence required)
1	4,5	Competence that has excess of 1 level
-1	4	Competence possessed less than 1 level
2	3,5	Competencies possessed by excess of 2 levels
-2	3	Competence possessed less than 2 levels
3	2,5	Competence that has advantages of 3 levels
-3	2	Competencies owned are less than 3 levels
4	1,5	Competencies possessed by 4 levels
-4	1	Competencies owned are less than 4 levels

3. Calculation and Grouping of Core Factor (CF) and Secondary Factor (SF)

Core factor (main factor) is the aspect of competence that is most needed in producing optimal performance. While the secondary factors (supporting factors) are items other than aspects owned by the core factor (Chairi et al., 2018). The following below is the equation for the core factor:

$$NCF = \frac{\Sigma NC}{\Sigma IC} \dots \dots \dots (1)$$

The secondary factor equation is as follows :

$$NSF = \frac{\Sigma NS}{\Sigma IS} \dots \dots \dots (2)$$

In which:

NCF: mean of core factor

NC: total value of core factor

IC: total item of core factor

NSF: mean of secondary factor

NS: total value of secondary factor

IS: total item secondary factor

4. Calculation of the Total Value of Each Aspect

After the CF and SF values were obtained, then the total value of each aspect was calculated in each of the predetermined criteria on the performance of each profile (Warasto, 2016). The equation for the total value of each aspect was shown as follows:

$$NT = (X)\% NCF + (X)\% NSF \dots \dots \dots (3)$$

In which:

NCF : mean of core factor
 NSF : mean of secondary factor
 NT : total value
 (x)% : Percent value included

5. Normalizing the Profile Matching calculation matrix

After obtaining the total value of each aspect, the TOPSIS method would play a role in the combined Profile Matching - TOPSIS method. TOPSIS method was used for calculations in conducting performance assessments. The initial step taken by the TOPSIS method in the combined method of Profile Matching - TOPSIS was to normalize the matrix of the total value of each aspect from the calculation results of the Profile Matching method. After obtaining the value of the normalized matrix, proceed with the calculation of the weighted normalized decision matrix. The normalized decision matrix equation is shown as follows:

$$r_{ij} = \frac{x_{ij}}{\sqrt{\sum_{i=1}^m x_{ij}^2}} \quad (5)$$

While the weighted normalized matrix equation is shown as follows:

$$X_{ij} = W_{ij} r_{ij} \quad (6)$$

6. Calculating Positive Ideal Value (PIS) and Negative Ideal Value (NIS)

Determining the Positive Ideal Solution Matrix (PIS) using the following equation:

$$A+ = \{(\max y_{ij} | j \in J), (\min y_{ij} | j \in J'), i=1,2,3, \dots, m \} = y_1 + y_2 + \dots + y_n \quad (7)$$

Meanwhile, the equation used to determine NIS is:

$$A- = \{(\max y_{ij} | j \in J), (\min y_{ij} | j \in J'), i=1,2,3, \dots, m \} = y_1 - y_2 - \dots - y_n \quad (8)$$

Calculating the Distance of Positive Ideal Value (PIS) and Negative Ideal Value (NIS), Calculation of positive ideal solution use the following equation:

$$D_i^+ = \sqrt{\sum_{j=1}^n (y_i^+ - y_{ij})^2} \quad (9)$$

Calculation of the negative ideal solution used the following equation:

$$D_i^- = \sqrt{\sum_{j=1}^n (y_i^- - y_{ij})^2} \quad (10)$$

7. Calculating Preference Value

Calculation of the Preference Value of each alternative is shown in the following equation:

$$V_i = \frac{D_i^-}{D_i^+ + D_i^-} \quad (11)$$

8. Ranking

The last step of the combined method of Profile Matching and TOPSIS was ranking. The ranking was conducted by sorting the preference values in descending order. The best alternative has the shortest distance to the positive ideal solution (PIS) and the farthest distance to the negative ideal solution (NIS) (Kristina, 2018).

RESULT AND DISCUSSION

Weight

The process of weighting the criteria and sub-criteria values was determined by the Higher Education Leaders. For the weighting of the criteria, if the values of the weights are added up, they must be 100% as shown in table 2.

Table 2. Weight of Criteria Score

No	Criteria	Weight
1	Education and Teaching	30%
2	Research	26%
3	Community service	24%
4	Work Behavior	20%
Total		100%

For the sub criteria, the performance assessment indicators were used as reference obtained from the Higher Education Leaders and for the determination of the weight values using the ordinal scale assessment. The ordinal scale is based on a ranking that is ordered from a higher level to a lower level or vice versa (Sutinah, 2017). The ordinal scale used has a range of values from 1 to 5. The indicator of the weight of the sub-criteria values is shown in Table 3. And the results of the determination of the weight of the sub-criteria values by the Higher Education Leaders are shown in Table 4.

Table 3. Indicator of Weight Value of Sub Criteria

code	Criteria	Sub-Criteria	Performance Assessment
SC1		Conducting lecture	<ul style="list-style-type: none"> a. Giving lectures with a total of 6 or more credits (score 5) b. Giving lectures with a total of less than 6 credits (score 3) c. Not carrying out lectures (score 1)
SC2	Education and Teaching	Guiding KKN, PKN, PKL (internship)	<ul style="list-style-type: none"> a. Guiding (score 5) b. Not guiding (score 1)
SC3		Guiding/supervising students in producing final study reports	<ul style="list-style-type: none"> a. As supervisor and co-supervisor (score 5) b. Only as main supervisor (score 3) c. Only as a co-supervisor (score 2) d. Not guiding (score 1)
SC4		Producing Scientific Research	<ul style="list-style-type: none"> a. More than 1 researches per year (score 5) b. 1 research per year (score 3) c. Not producing (score 1)
SC5		disseminated research results	<ul style="list-style-type: none"> a. Internasional (score 5) b. National (score 3) c. Not disseminated (score 1)
SC6	Research	Publication of research results	<ul style="list-style-type: none"> a. Internationally reputable (score 5) b. International (score 4) c. Nationally accredited (score 3) d. Nationally not accredited (score 2) e. Unpublished (score 1)
SC7		The role in publication	<ul style="list-style-type: none"> a. First author (score 5) b. Co-author (score 3) c. Not writing (score 1)
SC8		development of educational and research results that can be utilized by the community	<ul style="list-style-type: none"> a. More than 1 (score 5) b. Once in 1 year (score 3) c. Not conducting (score 1)
SC9	Community service	training/ counselling / assistance to the community	<ul style="list-style-type: none"> a. International Scale (score 4) b. National Scale (score 3) c. Local Scale (score 2) d. Not doing (score 1)
SC10		Service orientation	<ul style="list-style-type: none"> a. Very Good (score 5) b. Good (score 4) c. Fairly Good (score 3) d. Poor (score 2) e. Very poor (score 1)
SC11		Integrity	<ul style="list-style-type: none"> a. Very Good (score 5) b. Good (score 4) c. Fairly Good (score 3) d. Poor (score 2) e. Very poor (score 1)
SC12	Work Behavior	Commitment	<ul style="list-style-type: none"> a. Very Good (score 5) b. Good (score 4) c. Fairly Good (score 3) d. Poor (score 2) e. Very poor (score 1)
SC13		Discipline	<ul style="list-style-type: none"> a. Very Good (score 5) b. Good (score 4) c. Fairly Good (score 3) d. Poor (score 2) e. Very poor (score 1)
SC14		Cooperation	<ul style="list-style-type: none"> a. Very Good (score 5) b. Good (score 4) c. Fairly Good (score 3) d. Poor (score 2) e. Very poor (score 1)

Table 4. The Result of Determining the Weight of the Sub Criteria

Code	Criteria	Sub-Criteria	Score	Type
SC1		Conducting lecture	5	CF
SC2	Education and Teaching (30 %)	Guiding/supervising KKN, PKN, PKL (internship)	5	SF
SC3		Guiding/supervising students in producing final study reports	3	CF
SC4		Producing Scientific Research	5	CF
SC5		disseminated research results	3	SF
SC6	Research (26 %)	Publication of research results	3	CF
SC7		The role in publication	5	SF
SC8	Community service (24 %)	development of educational and research results that can be utilized by the community	3	SF
SC9		training/ counselling / assistance to the community	4	CF
SC10		Service orientation	4	SF
SC11		Integrity	4	CF
SC12	Work Behavior (20 %)	Commitment	4	SF
SC13		Discipline	4	CF
SC14		Cooperation	4	CF

Calculation of the Combined Profile Matching Method and TOPSIS

In this research, a sample of 5 lecturers was taken. The five lecturers were given a code (L1) to (L5) and had a performance profile as shown in table 5.

Table 5. Profile of Lecturers' Performance

Sub-criteria	Profile of Lecturers' Performance				
	L1	L2	L3	L4	L5
SC1	5	5	5	5	5
SC2	5	5	5	5	5
SC3	3	3	2	5	5
SC4	5	5	5	5	5
SC5	1	1	1	1	2
SC6	2	3	2	2	4
SC7	4	4	5	5	4
SC8	5	5	5	5	5
SC9	2	2	2	2	2
SC10	4	4	5	4	4
SC11	4	5	5	4	4
SC12	4	5	4	4	5
SC13	4	5	4	4	3
SC14	4	5	5	4	4

Calculation of GAP Value

The GAP value is the difference between the lecturer profile - the performance profile. The calculation results are shown in table 6.

Table 6. GAP Calculation Result

Sub-criteria	Profile of Lecturers' Performance				
	L1	L2	L3	L4	L5
SC1	0	0	0	0	0
SC2	0	0	0	0	0
SC3	0	0	-1	2	2
SC4	0	0	0	0	0
SC5	-2	-2	-2	-2	-1
SC6	-1	0	-1	-1	1
SC7	-1	-1	0	0	-1
SC8	0	0	0	0	0
SC9	-2	-2	-2	-2	-2
SC10	0	0	1	0	0
SC11	0	1	1	0	0
SC12	0	1	0	0	1
SC13	0	1	0	0	-1
SC14	0	1	1	0	0

Weight of GAP Value

The results of the GAP calculation were then given a weighted value with reference to the GAP value weight table in table 1. The weighting results are shown in table 7.

Table 7. Weight of GAP Value Result

Sub-criteria	Profile of Lecturers' Performance				
	L1	L1	L1	L1	L1
SC1	5	5	5	5	5

Sub-criteria	Profile of Lecturers' Performance				
	L1	L1	L1	L1	L1
SC2	5	5	5	5	5
SC3	5	5	4	3.5	3.5
SC4	5	5	5	5	5
SC5	3	3	3	3	4
SC6	4	5	4	4	4.5
SC7	4	4	5	5	4
SC8	5	5	5	5	5
SC9	3	3	3	3	3
SC10	5	5	4.5	5	5
SC11	5	4.5	4.5	5	5
SC12	5	4.5	5	5	4.5

Sub-criteria	Profile of Lecturers' Performance				
	L1	L1	L1	L1	L1
SC13	5	4.5	5	5	4
SC14	5	4.5	4.5	5	5

Calculation of Core Factor (CF) and Secondary Factor (SF)

The CF value/score was determined at 60% and the SF value was 40%. Calculation of CF using equation 2 and SF using equation 3. The calculation results are shown in table 8.

Table 8. Calculation Result of CF and SF

Lecturer code	Criteria							
	Education and Teaching		Research		Community service		Work Behavior	
	CF	SF	CF	SF	CF	SF	CF	SF
L1	5	5	4.5	3.5	3	5	5	5
L2	5	5	5	3.5	3	5	4.5	4.8
L3	4.5	5	4.5	4	3	5	4.7	4.8
L4	4.3	5	4.5	4	3	5	5	5
L5	4.3	5	4.8	4	3	5	4.7	4.8

Calculation of the Total Value of Each Aspect

Calculation of the total value of each aspect used equation 3. The results of the calculation of the total value of aspects are shown in table 9.

Table 9. Calculation Result of Total Aspect Value

Lecturer code	Criteria			
	Education and Teaching		Community service	Work Behavior
	g	Resear ch	service	Behavi or
L1	5	4.1	3.8	5
L2	5	4.4	3.8	4.6
L3	4.7	4.3	3.8	4.7
L4	4.6	4.3	3.8	5
L5	4.6	4.5	3.8	4.7

Calculation of Weighted Normalized and Normalized Matrix.

Calculation of the normalized decision matrix using equation 5. The calculation results are shown in Table 10.

Table 10. Normalized Matrix Calculation Results

Lecturer code	Criteria			
	Education and Teaching	Research	Community service	Work Behavior
L1	0.469	0.425	0.447	0.466
L2	0.469	0.456	0.447	0.428
L3	0.441	0.446	0.447	0.438
L4	0.427	0.446	0.447	0.466
L5	0.427	0.462	0.447	0.438

Furthermore, the weighted normalized decision matrix was calculated using equation 6. It was multiplying the normalized decision matrix by the weighted value of the criteria. The weight of the criteria is shown in Table 2. The calculation results are shown in Table 11.

Table 11. Weighted Normalized Matrix Calculation Results

Lecturer code	Criteria			
	Education and Teaching	Research	Community service	Work Behavior
L1	0.141	0.111	0.107	0.093
L2	0.141	0.119	0.107	0.086
L3	0.132	0.116	0.107	0.088
L4	0.128	0.116	0.107	0.093

Lecturer code	Criteria				
	Education and Teaching	Research	Community service	Work Behavior	
L5	0.128	0.120	0.107	0.088	

Calculation of positive ideal value (PIS) and negative ideal value (NIS)

After obtaining the value of the weighted normalized decision matrix, the next step was to determine the positive ideal value (PIS) and negative ideal value (NIS). The calculation of the PIS value used equation 7 and equation 8 for NIS. The following is the result of calculating the value of the Positive Ideal Solution (PIS):

$$A^+ = 0.141; 0.120; 0.107; 0.093$$

The result of calculating the value of the Negative Ideal Solution (NIS) :

$$A^- = 0.128; 0.111; 0.107; 0.088$$

Furthermore, it was to determine the alternative distance to the positive ideal value (PIS) and negative ideal value (NIS). To determine the distance of each alternative to the positive ideal value (PIS) used equation 9 and the negative ideal value (NIS) used equation 10. The calculation results of PIS and NIS are shown in Table 12.

Table 12. Calculation result of PIS and NIS

Lecturer's code	Positive Ideal Solution (PIS) (D+)	Negative Ideal Solution (NIS) (D-)
L1	0.0094387	0.0146992
L2	0.0075701	0.0150344
L3	0.0109061	0.0070993
L4	0.0133020	0.0091966
L5	0.0138489	0.0096206

Calculation of preference weight value

To calculate the preference weight value, it used equation 11. The results of the preference weight calculation are shown in Table 13.

Table 13. Profile Matching Preference Weight Calculation Results And TOPSIS

Lecturer Code	Preference Weight
L1	0.608969
L2	0.665107
L3	0.394287
L4	0.408765
L5	0.409920

Ranking

The ranking results were obtained based on the results of the calculation of preference weight (Vi). The ranking displays lecturers with the highest to lowest performance as shown in Table 14.

Table 14 Ranking Result

Lecturer Code	Final Score	Ranking
L2	0.665107	1 st place
L1	0.608969	2 nd place
L5	0.409920	3 rd place
L4	0.408765	4 th place
L3	0.394287	5 th place

Table 14 shows the lecturer with the L2 code as the lecturer with the best performance with a final score of 0.665107, while the lecturer with the L3 code became the lecturer with the lowest performance with a final score of 0.394287.

System Implementation

The following is a description of the user interface of the Lecturer Performance Assessment Decision Support System.

1. Login Page

The login page was created to validate the access owned by the user. To login to the decision support system, this lecturer's performance assessment required input of the correct username and password.



Figure 2. Login Page

2. Criteria and Sub Criteria Data Pages

This page had a function to display the criteria and sub-criteria as well as the weight value of each criterion and sub-criteria used as a guide in evaluating lecturer performance. The data on this criteria and sub-criteria page could be added, changed or deleted.

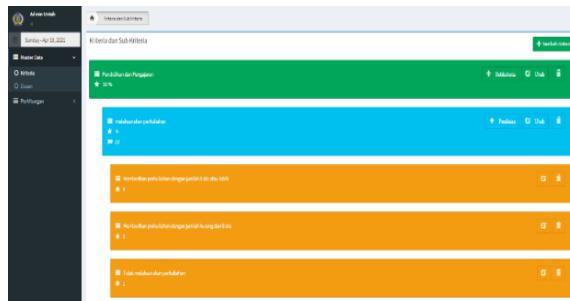


Figure 3. Criteria and Sub-criteria Data Page
Subkriteria

3. Page of Lecturers' Data

This page served to display lecturer data that would be processed using a decision support system for assessing lecturer performance. On the lecturer data page, the user/admin could add lecturer data, change or delete lecturer data.

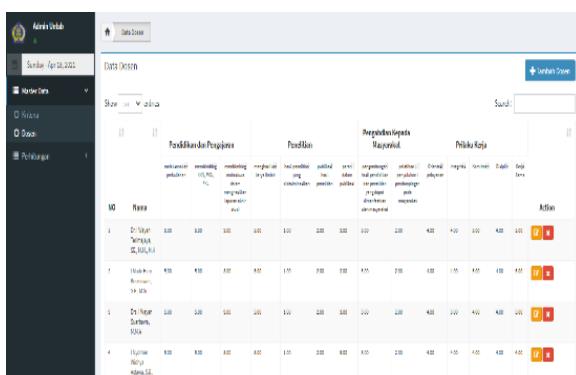


Figure 4. Lecturer Data Page

4. Calculation Page

The calculation page had a function to perform calculations on the performance of each lecturer. In addition, on this page, it could also filter the period or academic year for performance appraisals and print out lecturers' performance reports based on pre-determined periods/school years.

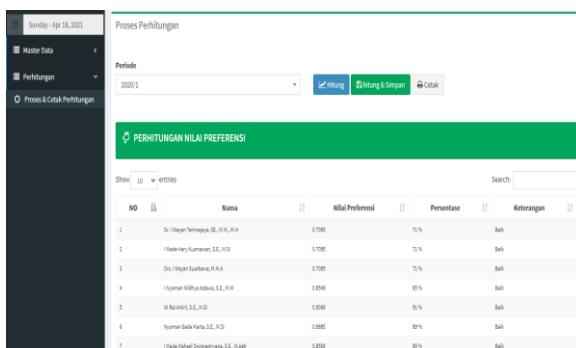


Figure 5. Calculation Page

CONCLUSION AND SUGGESTION

Conclusion

According to the results of the research that has been conducted, it can be drawn the conclusion that: in combining the methods between Profile Matching and TOPSIS, the Profile Matching method is used to compare the competencies possessed by each individual with standard competencies. This research is the expected performance profile of the leader with the desired performance profile owned by each lecturer and it calculates the value of the level of compatibility of each predetermined alternative, while the TOPSIS method for ranking calculations. In this case, it will display the ranking of lecturers who have the best and highest performance to the lowest. Furthermore, the combined method of Profile Matching and TOPSIS is implemented into the Decision Support System (SPK) in order to assist the Tabanan University, especially the Higher Education Leaders in assessing the performance of lecturers. SPK can ease leaders to rank/sort lecturers' performance.

Suggestion

Based on the results of research as stated previously, several things can be suggested, as follow: it is necessary to add other criteria and sub-criteria to further support the results in assessing the performance of lecturers and. For the further researchers who want to develop this research, they can perform calculations using other DSS methods as a comparison of results.

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